





400 River Road  
Salinas, CA 93908  
(831)455-1901  
(831)455-1902 fax

# Dog Profile

## Customer Information

Name: Home Phone #:  
Work Phone #: Cell Phone#:  
Mailing Address City: State: Zip:  
Emergency Contact: Home Phone #:  
Cell Phone #: Work Phone #:  
Veterinarian's Name: Phone #:

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## Pet Information

Pet's Name: Sex: Spayed or Neutered Yes No  
Primary Breed: Color: Approximate Weight:  
Birthday: Has your dog lived with you for less than one month? Yes No

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## Diet

Will you bring your Pet's food to Oxton Kennels: Yes No  
How many times a day would you like your pet fed: 1 x per day 2 x per day

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## Medical

Is your pet allergic to any type of food? No Yes - Describe the allergy and reaction:  
Is your pet allergic to any medication? No Yes - What medications:  
Does your pet have any current injuries or health concerns? No Yes - Please explain:  
Is your pet taking or has recently been on any medication? No Yes - What medication and for what reason:  
Does your dog engage in any unusual or repetitive behaviors? No Yes - Please explain:

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## Behavior

Is your dog house trained? Yes No  
Does your dog chew on furniture, shoes, etc? Yes No

Has your dog had any obedience training?      No      Yes, at home      Class      Professional Trainer

Check all answers that describe your dog's personality:      Outgoing      Timid      Affectionate

    Suffers from separation anxiety      Submissive      Nervous      Playful      Gentle      Mouthy

Describe your dog's activity level:      Low      Medium      High

At feeding times, your dog eats:      Fast      slow

Have you ever boarded your dog before:      No      Yes - Please describe your dog's experience:

Check all situations where your dog may become unfriendly:      Grabbing collar      Touching while  
sleeping      Touching ears, paws, mouth, tail      Around other dogs      Other:

Describe your dog's unfriendly behavior (check all that apply):      Will bite      May bite      Growls

    Snaps      Shows Teeth      Freezes      Trembles      Moves away

Has your dog ever bitten a person?      No      Yes: bite but did not puncture the skin      Yes: stitches were  
required

Has your dog ever bitten another dog?      No      Yes: veterinary care WANTED needed      Yes: veterinary  
care WAS needed

Has your dog been in any other kennel, shelter, or veterinary hospital within the past 60 days?

    No      Yes, Explain:

Name:

Date:



## Oxton Kennels & Pet Resort House Rules

### ASSUMPTION OF RISK

OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT THE EMPLOYEES OF OXTON KENNELS & PET RESORT ARE NOT VETERINARIANS AND DO NOT HAVE BACKGROUNDS IN ANIMAL MEDICINE AND ARE NOT EXPECTED TO DIAGNOSE OR DETECT ILLNESSES IN THE GUESTS THAT ARE STAYING AT OXTON KENNELS THAT ARE NOT OBVIOUSLY VISABLE TO ANYONE. IN ADDITION, OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT VACCINES DO NOT PROTECT AGAINST ALL COMMUNICABLE ILLNESSES (ESPECIALLY BORDATELLA) THAT MAY AFFECT A GUEST. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING (I) ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR PET BY ALLOWING THEIR PET TO STAY AT OXTON KENNELS & PET RESORT AND (II) ALL RISK OF DAMAGES CAUSED BY THEIR PET TO OTHER PETS OR TO ANY OXTON KENNELS & PET RESORT'S ASSET AND THAT OXTON KENNELS & PET RESORT SHALL HAVE NO LIABILITY FOR ANY SUCH HARM TO SUCH PET.

### Reservations

- Suites cannot be guaranteed if reservations are not made in advance. Standard kennels cannot be guaranteed during holidays and peak seasons if reservations are not made in advance.
- Reservations can only be guaranteed with a credit card and/or advance deposit.
- Reservations must be cancelled at least 5 days prior to the beginning of stay to avoid a one (1) night charge. See Cancellation policy for Holiday and Peak Period cancellation policy.
- Check in and check out is available from 8am to 6pm, 7 days a week with the exception of major holidays.
- Any guest checked out before 10am will not be charged for that day. Any guest checked out after 10am will be charged for that day. All guests checking in are charged for the day of check in regardless of the check in time.
- A "no show" is defined as more than 4 hours after the scheduled check in time.
- In order to hold a reservation, we require that a valid credit card is placed on file at the time of booking.
- Certain forms are required to be completed at the initial check in: a guest profile and service agreement as part of the registration process. Please make sure to keep vaccine records up to date and available.
- Reservations of 20 days or more require a 50% deposit at the time of check-in.
- First time customers are required to pay for the entire stay at the time of check in.

### Vaccinations

- All guests must be vaccinated for Rabies and DHLPP every 1 or 3 years as determined by guests' veterinarian. All guests must be vaccinated for **Bordatella every SIX MONTHS.**
- Guests must be at least six (6) months of age to stay with Oxton Kennels & Pet Resort unless special arrangements have been made in advance.
- Bordatella must be administered at least 48 hours prior to arrival if it is not current, or has never been given.
- Proof of vaccinations must be on file with Oxton Kennels & Pet Resort. This is the Owner's responsibility.
- If current vaccines are not provided at check-in, guests' reservation will be cancelled by Oxton Kennels & Pet Resort and the Reservation Cancellation policy will be applied.

### Cancellation Policy

Reservations must be cancelled five (5) days prior to arrival. Cancellation of the reservation within the five (5) days prior to arrival or a no-show reservation will automatically result in a one (1) day stay in the suite/kennel type reserved charged to the credit card on file. Reservation during Holidays and Peak Periods must be cancelled two (2) weeks prior to arrival. Cancellation of a reservation during the Holidays and Peak Periods within the two (2) weeks prior to arrival or a no-show reservation will automatically result in a charge for the entire reservation in the suite/kennel type reserved charged to the credit card on file.

### Guest Profile

Every guest staying at Oxton Kennels & Pet Resort needs to have a completed guest profile on file before his/her first stay. This profile is designed so that we can get to know each guest on a personal level. If any significant changes have occurred, please update the guest profile.

## Health

- Oxtion Kennels & Pet Resort will not accept the following:
  - Guests that have a terminal illness and are in the late stages of that illness.
  - Guests that have had a communicable illness of any kind at anytime during the 30 days prior to check in.
  - Guests that have been exposed to a communicable illness of any kind during the 30 days prior to check in.
  - Guests that require medical treatment beyond the dispensing of oral or topical medication (i.e. shots, drains, bandage changes, sutures, etc.)
  - Guests that have been in a shelter at anytime during the 30 days prior to check in.
- Oxtion Kennels & Pet Resort does not require guests to be on a regular flea treatment program, however, if fleas are found on a guest during check in a flea bath will be required at owner/guardians' expense.
- Guests may become soiled with urine or feces. If Guest becomes soiled to the extent Oxtion Kennels & Pet Resort feels it is a health hazard, guests will be bathed at Owner/Guardian's expense. **Oxtion Kennels & Pet Resort highly recommends that Guests be bathed before leaving Oxtion Kennels & Pet Resort.**

## Specialized Care Program

Oxtion Kennels Specialized Care Program encompasses two categories: Behavior and Medical. Guests placed in the Specialized Care Program may incur fees of \$10/day in addition to the room rate. A guest may be enrolled into the Specialized Care Program during their stay, at the discretion of the Oxtion Kennels staff, if needed for the guests' safety, or the safety of the other guests.

Reasons for the Specialized Care Program include, but are not limited to: Guests that are aggressive and display behavior that is not conducive to the safety of the staff or other guests, that have behavioral issues that are a danger to the guest, or that have medication needs beyond regular Oxtion Kennels medication schedules.

## Temperament

Guests staying at Oxtion Kennels must possess a temperament that allows Oxtion Kennels staff members to be able to care for them. Allowances may be made for specific temperament issues, but the guest cannot pose a danger to staff members.

## Food, Toys & Bedding

Although our prices include providing food for all guests, guests can develop severe intestinal distress with a sudden change in diet. We recommend that you provide us with the food your pet regularly eats. We do not accept raw food diets. Toys and bedding are provided in all suites. Bedding is provided in all standard kennels. Toys are not allowed in standard kennels. Do not bring toys or bedding from home.

## Client Information / Emergency Contact Information

It is the responsibility of the client/owner/guardian to make sure that all of client contact information is current. Oxtion Kennels will not accept guests without a local emergency contact. An emergency contact is a person able to retrieve the guest and make crucial decisions for the guest. The client/owner/guardian must have a current local emergency contact on file with Oxtion Kennels.

## Feline

- All cats must be vaccinated for Rabies and FVRCP 1 or 3 years as determined by guests' veterinarian.
- Guests must not have been exposed to any contagious diseases within a 30 day period prior to check-in.
- Guests cannot have had a communicable illness of any kind for 30 days prior to check in.
- Guests must be at least six (6) months of age to stay with Oxtion Kennels unless special arrangements are made in advance.
- Guests that have been in a shelter at anytime during the 30 days prior to check in.

Oxtion Kennels reserves the right to refuse any service to any guest for any reason at any time.

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Client Signature

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Print Name

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Date



## OXTON KENNELS & PET RESORT STAY AND SERVICES AGREEMENT

This is an Agreement between Oxton Kennels & Pet Resort and the Owner / Guardian whose name is

\_\_\_\_\_ and whose signature appears on Page 2 (hereinafter called "Owner/Guardian"). Following are the terms of service for the stay of the Owner/Guardian's pet(s)

Name: \_\_\_\_\_ Name: \_\_\_\_\_ Name: \_\_\_\_\_  
(the "Pet") as a guest of Oxton Kennels & Pet Resort:

1. By signing this Agreement and leaving your pet with Oxton Kennels & Pet Resort, Owner/Guardian certifies to the accuracy of all information provided to Oxton Kennels & Pet Resort in writing or orally about the Pet. Oxton Kennels & Pet Resort reserves the right to deny admittance to the Pet or any pet for any reason at any time.
2. Owner/Guardian specifically represents that he or she is the sole Owner/Guardian of the Pet, free and clear of all liens or encumbrances.
3. Owner/Guardian specifically represents to Oxton Kennels & Pet Resort that, to the Owner/Guardian's knowledge, the Pet has not been exposed to any contagious diseases within the 30 day period prior to check-in. Owner/Guardian understands that each time Pet is brought to Oxton Kennels & Pet Resort, Owner/Guardian is recertifying that the Pet is in good health and has not had any communicable illness of any kind for 30 days prior to check in. In addition, Owner/Guardian agrees that if any fleas or ticks are discovered on the Pet during check in or at any time during the Pet's stay, Oxton Kennels & Pet Resort will administer a flea bath to the Pet at Owner/Guardian's expense.
4. While Oxton Kennels & Pet Resort makes every effort to ensure that pets staying at Oxton Kennels & Pet Resort are healthy by requiring their Owner/Guardians to affirmatively represent that all vaccines for their pet are current and that they do not believe that their pet has a communicable illness, Owner/Guardian acknowledges and is aware that the employees of Oxton Kennels & Pet Resort are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the pets that are staying at Oxton Kennels & Pet Resort. In addition, Owner/Guardian acknowledges and is aware that vaccines do not protect against all communicable illnesses that may affect a pet. Owner/Guardian further understands that although Kennel uses the safest products available, some pets can have serious reactions to shampoos and deodorizers. Kennel assumes no blame and will not be held responsible for injuries or vet bills incurred.
5. Owner/ Guardian understands that pet(s) may be transferred to different runs at Oxton Kennel's sole discretion.
6. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR PET BY ALLOWING THEIR PET TO STAY AT OXTON KENNELS & PET RESORT. OXTON KENNELS & PET RESORT AGREES TO EXERCISE REASONABLE CARE OF THE PET DURING ITS STAY AND, IF APPLICABLE, DURING TRANSPORT. IF A PET IS TRANSPORTED TO OR FROM OXTON KENNELS & PET RESORT BY OXTON KENNELS & PET RESORT STAFF, OWNER/GUARDIAN HOLDS OXTON KENNELS & PET RESORT HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION. OWNER/GUARDIAN ASSUMES ALL RESPONSIBILITIES AND LIABILITIES IN LEAVING PET AT OXTON KENNELS & PET RESORT AND FURTHER AGREES TO INDEMNIFY AND HOLD HARMLESS CHARLIE SAMMUT, DBA. OXTON KENNELS & PET RESORT, ITS ASSIGNEES, SUCCESSORS, AGENTS, REPRESENTATIVES, EMPLOYEES AND MEMBERS THEREOF. IT IS EXPRESSLY AGREED BY OWNER/GUARDIAN AND OXTON KENNELS & PET RESORT THAT OXTON KENNELS & PET RESORT LIABILITY SHALL IN NO EVENT EXCEED THE LESSER OF THE CURRENT CHATTEL VALUE OF A PET OF THE SAME BREED OR THE SUM OF \$200.00 PER ANIMAL ADMITTED.
7. Owner/Guardian certifies that they understand that some of the kennels at Oxton Kennels & Pet Resort are common wall chain link kennels and that injuries may occur.
8. Owner/Guardian agrees to be solely responsible for any and all acts or behavior of the Pet while in the care of Oxton Kennels & Pet Resort, including payment of costs of injury to other animals or damage to facilities caused by the Pet. Owner/Guardian further agrees to indemnify Oxton Kennels & Pet Resort and its agents against any claims made against Oxton Kennels & Pet Resort or its employees or member or other agents or losses or damages of any kind suffered by Oxton Kennels & Pet Resort or its agents as a result of Owner/Guardian's failure to inform Oxton Kennels & Pet Resort of any pre-existing condition the Pet may have (such as illness or aggression problems) or which were otherwise caused by Pet.

9. Owner/Guardian agrees to pay the pet care service and suite or kennel rate in effect on the date Pet is checked into Oxtan Kennels & Pet Resort and to pay for any additional services requested when Owner/Guardian picks up Pet.
10. Owner/Guardian further agrees that the Pet shall not leave the facility until all charges due are paid by Owner/Guardian or proper payment arrangements are agreed upon by both parties.
11. Reservations must be cancelled five (5) days prior to arrival. Cancellation of the reservation within the five (5) days prior to arrival or a no-show reservation will automatically result in a one (1) night stay in the suite/kennel type reserved charged to the credit card on file. Owner/Guardian understands that if he/she makes a reservation within the five (5) day period prior to the reservation date during non-peak periods, which is then canceled or there is a no-show, that he/she will be charged for one (1) night at the booked suite/kennel rate. Owner/Guardian understands that if he/she makes a reservation within the two (2) week cancellation period during a peak or holiday period, and then cancels the reservation, or is a no-show, that he/she will be charged for the entire stay at the booked suite/kennel rate.
12. All charges incurred by Owner shall be payable upon pick-up of pet(s). Owner does expressly agree that should such charges fail to be paid within fourteen (14) days and pet(s) is/are not removed from Kennel fourteen (14) calendar days after the day pet(s) was/were due to be picked up, pet(s) shall be deemed to be abandoned. Kennel shall first try for a period of not less than ten (10) days to find a new owner(s) for pet(s), and, if unable to place pet(s) with a new owner(s), shall thereafter humanely destroy the pet(s) so abandoned under the provisions of Civil Code 1834.5, State of California. Owner expressly waives all rights pursuant to Section 3052, Civil Code, State of California, and any amendments thereto.
13. In an emergency, Oxtan Kennels & Pet Resort will attempt to contact Owner/Guardian as well as the emergency contact provided to Oxtan Kennels & Pet Resort by Owner/Guardian; however, such an emergency might not provide the time to do so prior to the administration of care. Owner/Guardian authorizes Oxtan Kennels & Pet Resort to obtain medical attention for the Pet from any qualified veterinarian and to transport the Pet to and from such veterinarian when Oxtan Kennels & Pet Resort deems such medical care is important to Pet's health. Owner/Guardian grants Oxtan Kennels & Pet Resort and its employees or agent full authority to make decisions involving the medical treatment of Pet and agrees to pay for all related costs. This applies to any claims for injuries or damages related to such medical care or that arise due to the transport of the Pet. In the event of a Pet's death the Owner/Guardian or the Owner/Guardian's emergency contact will be notified immediately.
14. This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and the Kennel.
15. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party. The arbitrator(s) shall apply California law to the merits of the state and federal courts located in California and agree that such courts shall have the sole and exclusive jurisdiction for any action or proceeding arising from or relating to the Agreement or relating to any arbitration in which the parties are participants. THE PARTIES HAVE READ AND UNDERSTAND THIS CLAUSE 15, WHICH DUSCUSSES ARBITRATION. THE PARTIES UNDERSTAND THAT BY SIGNING THIS AGREEMENT THAT THEY WILL SUBMIT ANY CLAIMS ARISING OUT OF, RELATING TO, OR IN CONNECTION WITH THIS AGREEMENT OR THE INTERPRETATION, VALIDITY, CONSTRUCTION, PERFORMANCE, BREACH OR TERMINATION THEREOF, TO BINDING ARBITRATION, AND THAT THIS ARBITRATION CLAUSE CONSTITUTES A WAIVER OF THE PARTY'S RIGHT TO A JURY TRIAL AND RELATED TO THE RESOLUTION OF ALL DISPUTES RELATING TO ALL ASPECTS OF THE RELATIONSHIPS BETWEEN THE PARTIES.

## Owner/Guardian

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_